

Features & Services

With the **Preventive Maintenance Program**, you receive a full range of service treatments by trained experts, which means trouble-free operation.

INSPECTION

All parts, fasteners, welds, and overall operation of equipment are carefully inspected and evaluated.

CLEANING

A thorough cleaning of all moving parts to remove debris build-up as a result of normal operations is performed on the equipment. In addition, this procedure also includes a cleaning of the surrounding area to promote safety and to remove any outside interference.

ADJUSTMENT

Over time, parts become disengaged and misaligned. Therefore, adjustments are needed on a periodic basis. Our service professionals regularly adjust equipment as stated in the manufacturers' manuals to maintain proper working condition and validate the warranty.

LUBRICATION

All moving parts and assemblies receive applications of necessary lubricants according to the manufacturers' requirements.

FINAL INSPECTION

After a final inspection of the entire operation of equipment, Your Overhead Door Company service representative makes recommendations and notes and required parts.

PARTS/EXTRA WORK

While a **Preventive Maintenance Program** may extend the quality and duration of your equipment, it cannot guarantee unending life to any product. Eventually parts reach the end of their functional life and require replacement. Upon the customer's authorization, the necessary parts will be replaced. Parts and labor will be billed additionally.

IMMEDIATE RESPONSE

In an emergency situation, the **Preventive Maintenance Program** prioritizes immediate action to the customer and expedites the return of productivity to both equipment and employees.

COST AND EFFICIENCY

In order to assure a cost effective visit, we will pre-schedule the visit with your contact person. Prior to the service call, your assistance in preparing easy access to the equipment will help keep repair costs down and allow the visit to be totally dedicated to inspecting and repairing the equipment.

ACCOUNTABILITY

One of the **Preventive Maintenance Program** objectives is to meet your company's insurance requirements as it pertains to subcontractors working on-site. Whenever our trained service personnel work on your equipment, the result is a detailed service record for your files.
